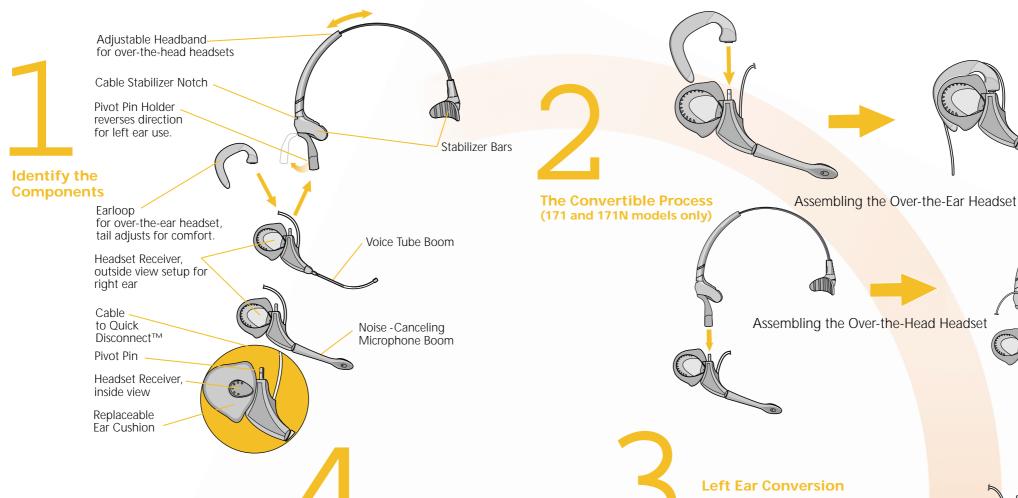
DUOPRO[™] FAMILY OF HEADSETS



Additional Features

Clothing Clip

The clothing clip keeps the headset properly seated and free from the cord's weight. Attach the clothing clip at a comfortable level.

Quick Disconnect™ Connector

This feature allows you to place a call on hold and move away from the phone without removing the headset. When you separate the Quick Disconnect, you place an ongoing conversation on hold.



Before using your headset, join the Quick Disconnect to the mating connector of the modular adapter cable.

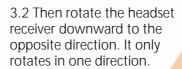
To put your call on hold, grasp Quick Disconnect, as shown, and pull straight apart. To resume your conversation, reconnect the two halves.

Adjusting the headset

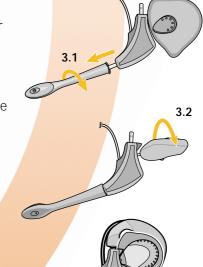
Over-the-ear:
To put on
headset, move
earloop away
from receiver and
place earloop over
your ear. The over-the-ear
configuration allows further
control by adjusting the
flexible earloop as shown.

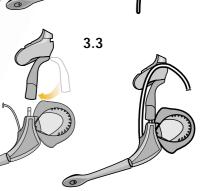
Over-the-head: Adjust headband length so stabilizer bars rest above your ears. If necessary, to increase or decrease tension on your head, bend the metal part of headband inward or outward for desired comfort. Push receiver close to your ear until it feels comfortable and you can hear the sound from the telephone clearly.

In both configurations: The end of the boom should be placed a distance of two fingers from the corner of your mouth. 3.1 To convert the headset for the left ear, first pull out the front part of the microphone boom (on noise-canceling models) then rotate it downward facing the opposite direction. Voice tubes simply rotate.



3.3 For over-the-ear headsets, place earloop on opposite side of headset receiver. For over-the-head headsets, remove cable from cable notch, rotate the pivot pin holder as shown and replace cable in cable notch.





PLANTRONICS. World Leader in Communications Headsets Quick Start & Information Guide LLLd/LLLH N1919/N191H H151N/P151N

Headsets **JO** Family **DuoPro**TM

ABOUT THE DUOPRO™ FAMILY OF HEADSETS





The DuoPro family of headsets is designed to meet the needs of users who use headsets most of the day. In summary:

- 1. Models 151 is an over-the-ear headset.
- 2. Model 151N is an over-the-ear headset using a (N) noise-canceling microphone.
- 3. Models 161and 161N are over-the-head headsets
- 4. Models 171 and 171N are convertible over-the-head to over-the-ear headsets.
- 5. Models P151, P151N, P161, P161N, P171, and P171N are Polaris versions of the above headsets. Polaris applies to most headset ready telephones. For compatibility questions call the Plantronics Technical Assistance Center (TAC)

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clear color and curvature of the voice tube are trademarks of Plantronics, Inc. Patent Pending. www.plantronics.com
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345 Encinal Street, Santa Cruz, CA 95060 (800) 544-4660 plantronics, Inc.

> www.plantronics.com. or visit our website at (800) 244-4660x5538 Call Plantronics at

Information on Accessories

headset ready telephones (10 ft.). Connects directly to headset port of



Replace when worn (10 ft.). Connects amplifier to headset.



modules (10 ft.). seconds to quick disconnect reach and mobility- connects in For extra long P/N 40703-01 Cable Extension

comfortably in place. keeping headset stabilized and Attaches to headset cable,



P/N 43220-01 Clothing Clip

Replace every six months. headset comfortable against the ear. Covers, protects, and makes the



LO-L9609 N/d Foam Replacement

over-the-head. headset stabilized and comfortable headset and used to keep the Attaches to L0-99609 N/d



Headband comfortable over-the-ear.

keep the headset stabilized and Attaches to headset and used to LO-99609 N/d Earloop



every six to nine months. The voice tube should be replaced LO-09667 N/d Voice Tube

Center (TAC). For accessibility information also call the Technical Assistance

Support section of our website at www.plantronics.com. Friday, 5 a.m. Pacific Standard Time or visit the Customer assist you! Dial (800) 544-466 x5538 Sunday 5 p.m. through The Plantronics Technical Assistance Center (TAC) is ready to

Plantronics Technical Assistance Center

disconnect your service before notifying you of the problem. extreme cases, the telephone company may be forced to you remove the equipment until the problem is resolved. In felephone network, the telephone company may request that replacement service. If the problem is causing harm to the the warranty section for information on warranty and If you experience problems with your headset, please refer to

uninterrupted services.

to make the necessary modifications to maintain company should provide you advance notice in order for you operation of the equipment. If this happens, the telephone edulpment, operation or procedures that could affect the The telephone company may make changes in its facilities, this information must be provided to the telephone company. equivalence number (REM) for this equipment. If requested, other information, the FCC registration number and ringer On the baseline underside is a label that contains, among This equipment complies with Part 68 of the FCC rules.

FCC REGISTRATION & INFORMATION

FCC Requirements—Part 68

PARTS & ACCESSORIES

MAINTENANCE/TROUBLESHOOTING

Maintenance for Optimum Performance

- Replace voice tube every 6-9 months
- Replace ear cushion every six months
- Clean cable with a moist cloth once a month

Troubleshooting

Callers cannot hear me

- For Voice Tube models 151, 161, or 171 determine if the voice tube is clogged or positioned improperly. Plantronics recommends replacing the voice tube every 6-9 months. For a temporary solution to a clogged voice tube, gently rinse warm water through the voice tube for a minute then manually swing or shake it dry. Make sure the voice tube is completely dry before reattaching
- For Noise Canceling models 151N, 161N, or 171N make sure the microphone is facing your mouth and positioned properly.
- Verify that the transmit volume control of the modular adapter is set properly.

I cannot hear callers

- Verify that the Quick Disconnect™ is connected.
- Make sure the headset is positioned properly.
- Make sure the modular adapter, if used, is installed correctly.
- Turn up the volume control on the modular adapter, if used.

Fit is uncomfortable

For over-the-ear configurations, determine if the earloop is properly positioned on your ear. For over-the-head configurations, make sure the headband length

is correct so the stabilizer bars rest gently just above the ear.

Try all possible adjustments for the receiver in the over-the-ear or over-the-head configuration.

Executive Systems, Inc.

Richmond, Virginia 23230-2657 804-288-0041 804-288-4731 [Fax] 800-288-0041 [Sales & Service] www.ExecutiveSystemsInc.com info@esitsd.com - Email

WARRANTY AND SERVICE

Limited Warranty

What does this warranty cover?

This warranty covers any defects in workmanship or materials in this product purchased in the U.S. or Canada. For warranty information in other countries, contact your local distributor.

How long does the coverage last?

This warranty runs for two years from the date of purchase.

What will Plantronics do?

If the product is found defective, we will exchange it at no charge.

What does this warranty NOT cover?

Damage caused by accident, abuse, misuse, or an act of God (such as a flood) are not covered. Implied warranties, including those of merchantability, fitness for a particular purpose and non-infringment shall (a) have no duration greater than one year from the date of purchase, (b) terminate automatically at the end of that period, and (c) to the extent permitted by law he excluded. Consequential and incidental by law, be excluded. Consequential and incidental damages, including without limitation, loss of property and those arising from breach of any express or implied warranty, are not the responsibility of Plantronics, and to the extent permitted by law, are excluded. Some states do not allow exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

How Do You Get Service?

To obtain service in the U.S. contact Plantronics at (800) 544-4660 and in Canada call (800) 540-8363.

How Does State Law Apply?

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.